

## **RISK&FRAUD AGENT**

We are a Company, based in Lisbon, part of a leader and reference international group, operating in the Gaming and Entertainment market (online and landbased).

We are currently looking for a Risk&Fraud Agent to work in a fast-moving iGaming environment, where the main goal is to make sure all the anti-fraud measures in place comply with the various regulations related to the fight against fraud, money laundering and player protection.

### **Primary Role and Responsibilities**

- ✓ To comply with the various regulations related to the fight against fraud, money laundering and player protection;
- ✓ Continually monitor player activity (monitoring of deposits, games, bonuses and other commercial gestures);
- ✓ Analyze and authenticate medium to high-risk player accounts (determined by anti-fraud software);
- ✓ Monitoring thoroughly the financial transactions passing through games platform and identifying any suspicious financial movement;
- ✓ Ensuring the daily payment of the winnings generated by the players on the platform, while insuring a high analysis level of every risk transaction;
- ✓ Analyze all documents needed for validation and if they are in line with the regulations;
- ✓ Warning your Manager of any situation with a higher risk level;
- ✓ Be available for tasks related to service improvements (confluence updates, improvement of response templates, etc.);
- ✓ Contact 3rd party suppliers and other departments to exchange information about an investigation;
- ✓ Redact a suspicious activity report for the competent authorities.

### **Requirements**

- ✓ Degree level education preferred;
- ✓ Similar experience in the online games, e-commerce sector, online payments or banking field is a plus;
- ✓ Confident with the IT tools: Outlook, Word, Power Point and Excel;
- ✓ Good oral, written and interpersonal communication skills in English;
- ✓ Able to adapt communication in accordance with your audience;
- ✓ Organized and resourceful;
- ✓ Discretion and confidentiality when needed, qualities that are essential in this sector.

## **Our offer**

- ✓ An enriching and valuable experience in a playful sector!
- ✓ A full- time contract, with an attractive and dynamic salary package to match your talents and investment.
- ✓ A training with professional and passionate colleagues in a fun and challenging environment.
- ✓ An experience in a company that is in full expansion and ambitious about its development.

Please apply sending your CV in English and indicating the position Ref. R&F to [info.online@estoril-sol.com](mailto:info.online@estoril-sol.com)